



**TITLE:** Fractional Chief Information Officer

**REPORTS TO:** Chief Operating Officer

**OFFICE LOCATION:** Remote (anywhere, U.S.)

**STATUS:** Contract, Part-time (6-12 months, renewable)

**PAY RANGE, DOE:** \$8,000 - \$10,000 monthly, 10-15 hours per week

**GENERAL DESCRIPTION:**

ALS Network is a 501(c)(3) nonprofit organization dedicated to accelerating the discovery of treatments and cures for amyotrophic lateral sclerosis (ALS) while improving the lives of people affected by the disease. The organization supports care services, advances breakthrough research, and drives policy initiatives while fostering innovative collaborations across the ALS ecosystem.

ALS Network serves more than 90% of newly diagnosed individuals with ALS in California and Hawaii and reaches 5 to 10% of individuals nationwide. Its research programs drive national and global impact through partnerships with more than 35 ALS clinics and leading research institutions including Stanford University, Gladstone Institutes, and Cedars-Sinai, as well as collaborations with industry and nonprofit partners.

ALS Network seeks a Fractional CIO to lead a strategic modernization of the organization’s digital infrastructure and presence. This role will assess the organization's current technology environment and develop a practical roadmap to improve efficiency, security, collaboration, and data-driven decision making. The individual will work closely with leadership to evaluate systems, guide digital transformation initiatives, and oversee implementation of key technology transitions, including CRM migration, AI-enabled workflows, and enterprise productivity platforms. This role is focused on strategic leadership and oversight, rather than day-to-day IT operations or helpdesk support. This role is ideal for a seasoned technology executive who has served as CIO, CTO, or senior technology leader and is seeking a fractional engagement with meaningful organizational impact.

**ESSENTIAL JOB RESPONSIBILITIES**

**Digital Readiness and Technology Assessment**

- Conduct an organization-wide digital readiness assessment, evaluating:
  - AI enablement opportunities
  - cybersecurity posture and risk exposure
  - digital marketing systems and tools
  - CRM and donor data architecture in support of a \$100M campaign and major donor engagement
  - internal productivity and collaboration tools
  - reporting and analytics capabilities
- Benchmark ALS Network’s digital maturity against nonprofit and health-research sector best practices



- Deliver a digital transformation roadmap with prioritized initiatives, timelines, and expected ROI

### **AI Enablement & Workflow Automation**

- Identify high-impact opportunities to integrate AI and workflow automation across the organization
- Design and lead AI enablement pilots
- Develop repeatable workflows for areas such as donor engagement, marketing automation, internal reporting, and research collaboration
- Establish governance and responsible-use policies for AI adoption

### **Systems Modernization**

- Assess the value of Blackbaud vs. Salesforce to be the organization's CRM, and prepare for implementation
- Ensure strong data governance, integration architecture, and reporting capabilities
- Evaluate and recommend cloud platforms, including Google Workspace and Microsoft 365
- Assess integration needs between CRM, marketing platforms, finance systems, and collaboration tools

### **Technology Strategy & Implementation**

- Develop a 3-year digital strategy aligned with organizational growth and mission impact
- Guide leadership on technology investment decisions and vendor selection
- Oversee implementation of recommended systems and process improvements
- Coordinate with internal staff and external vendors to ensure successful adoption
- Create change management and training plans for new systems

### **Data, Security & Governance**

- Evaluate current data architecture and reporting infrastructure
- Establish best practices for data security, donor privacy, access management, and backup
- Recommend improvements to strengthen security protocols

### **SUCCESS IN THIS ROLE WILL INCLUDE:**

- A clear, prioritized technology roadmap aligned with organizational goals
- Defined CRM strategy and implementation plan
- Improved data visibility and reporting for fundraising and leadership
- Strengthened cybersecurity posture and governance practices
- Measurable improvements in efficiency through automation and systems integration

### **JOB REQUIREMENTS:**

- 10+ years of experience in technology leadership or advisory, including AI enablement
- Demonstrated experience implementing AI-enabled workflows and productivity tools



- Experience leading CRM migrations, particularly involving Salesforce
- Experience evaluating and implementing cloud collaboration platforms
- Knowledge of cybersecurity best practices and data governance frameworks
- Proven ability to lead cross-functional digital transformation initiatives

**DESIRED BACKGROUND/SKILLS/KNOWLEDGE:**

- Strong understanding of nonprofit technology ecosystems, including fundraising, donor management, and grant systems
- Familiarity with Salesforce Nonprofit Success Pack (NPSP) or similar nonprofit CRM configurations

**WORKING CONDITIONS:**

- This position is primarily remote

**PHYSICAL REQUIREMENTS:**

- Standard office and computer-based work requirements apply

**TRAVEL:**

- Not required

**DISCLAIMER**

This job description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications. ALS Network reserves the right to modify this position at any time, with or without notice.

ALS Network is an Equal Opportunity Employer committed to building a diverse and inclusive workforce. All qualified applicants will receive consideration for employment without regard to any characteristic protected by applicable law.

Interested candidates should submit **a cover letter and resume to: [hr@alsnetwork.org](mailto:hr@alsnetwork.org) with "CIO Job Opening" in the subject line.** No phone calls, please.